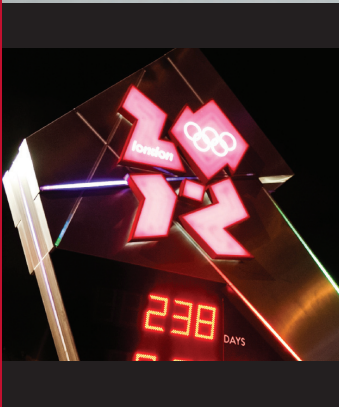




Only 12% of those surveyed have prepared for potential disruptions in supply chain during the Olympic Games



Let the Games Begin!!

You will all be aware the London 2012 Olympic & Paralympic Games start on 27th July and end on 9th September, covering 64 Days of continuous Olympic Events. With 14,000 athletes competing, from 200 countries, 27,500 of the world's media, 9,800 team officials and VIP's, the Games, and the preparations for them, have to date, represented an unprecedented organisational challenge for the UK.

What's worrying is that there are many of you out there still not prepared to play! Why ever not? The recently published, Chartered Management Institute, 2012 Business Continuity Management Survey has many positives to reflect upon. Indeed the report states, in the private sector, a 12% increase, year on year, in Business Continuity Arrangements. However, conversely, the report also states that only 12% of those surveyed have prepared for potential disruption to their supply chain during the Olympic Games and worst still, 8% have not yet thought about the associated disruptive issues but intend to!

Well let me tell you the stopwatch is ticking, the Olympic Torch is smouldering and ready to burst into flame, the multi-national flags woven and the souvenir mugs stored by the lorry load. Therefore best intentions now, will soon be too late.

This newsletter aims to prod, poke coerce and cajole you into making some preparations before it's too late and the bronze medal, let alone gold, is completely out of reach.

Transportation - Whilst massive projects have been completed to improve the transportation infrastructure in and around London, the view from officials remain that at certain times public transport will be at saturation point. There will also be road closures, diversions and additional security checks for deliveries in certain areas during the 64 day period.

Specifically for the road cycle races on the weekend of Saturday 28th July - Sunday 29th July, access for deliveries and waste collection will be completely restricted from **3am** on Saturday 28th and from **5am** on Sunday 29th July. In addition, there will be continuous barriers preventing vehicle access during the daytime of the races, and a restrictive cordon of half a mile preventing non-residents getting near the route. We would advise that all deliveries on this weekend are made before midnight on both days.

What plans do you have in place? What advice have you been given? Could you change your delivery times? How are you planning to get your products and services into and out of London? How will your employees get to and from work? What annual leave is planned for key personnel? Check out the official websites which contain very useful information for business and deliveries.

Staffing - People are key to your organisation; therefore it is essential that you get employees to where you need them, when you need them. Worth checking if you have not done so already are the following:

- Do you want employees to take annual leave or not during this period?
- Have you checked if any of your employees have volunteered for the 2012 Games?
- Can you, or do you want to offer flexible working hours?
- Are your employees emergency contact details up to date and do you have plans for absence of key individuals and premises key holders?
- Check Staffing levels over the weekend of the Road Cycle Race?
- Multilingual employees. Do you know who they are? Can they wear badges for easy identification?

There is also a view there will be a shortage of qualified Security Guards and skilled labour to pull resources from such as Waste and Cleaning Management, Building and Maintenance personnel. What impacts will these have on your suppliers?

Maintenance Issues - Have you arranged to have all monthly Planned Preventative Maintenance Works on your premises completed before the end of July and maybe in the interim week in August between the Games and the Paralympic Games? Can you keep essential equipment parts on site in the event of breakdowns so that only an engineer is required where he can use public transport as opposed to attempting to navigate London in a vehicle?

All these issues need careful consideration.

Are you ready, are you steady? If you would like us to help we can. Visit our website www.2bcontinued.co.uk or e-mail us direct at trevor.partridge@2bcontinued.co.uk. Full contact details are below.

Thank you once again for taking the time to read our newsletters. We hope you find them informative.

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